



Specialised  
Orthotic  
Services

By *drive*

# P Pod

Frequently Asked Questions



 UK DESIGNED AND  
MANUFACTURED

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to arrange a demo

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PME**

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# Special Orthotic Services FAQ's

## Frequently Asked Questions – P POD

### What is included in a P Pod full kit?

Base, bolster support, seat liner, flip over headrest, quilted cover with integral client strap, bean bag & name embroidered (if required).

### Can the P Pod be adjusted?

The P Pod is made from moulded foam, therefore the individual measurements e.g. hip width or seat depth are fixed. However, we can provide lateral or thigh supports if required.

The design of the P Pod is such that the angle of tilt on the seat can be adjusted on the beanbag base offering a range of positions for the user.

### How do I know which size to choose?

We offer a **video guide** on how to measure for the correct size. There is also a table of measurements that can guide you. We also have an e-configurator which allows you to input the measurements and it gives you the appropriate size.

### What if we order a standard size 4 based on a child's hip width but its trunk is too big for the user?

The guidance on measurements will always accommodate the largest size and therefore, to use the example, if the measurements suggest a size 4 is the correct size but the trunk measurement indicates that the client needs a size 5, then we would propose the 5 size is offered and then use lateral and hip supports for stability.



### Do you have another measurement as opposed to the 11 standard ones?

These sizes are incremental and are based on 30 years of anatomical measurement that we believe would cover the majority of cases where a P Pod could be offered. Sometimes the P Pod is not suitable due to the complexity of the client. In this instance, in the UK, we have our own clinic managers that will visit the clients and create a bespoke cast to create a custom moulded seat.

### Do you offer custom moulded seating to your export customers?

Custom moulding can only be carried out by a specialist that is able to create and manipulate a bespoke cast. At present we do not offer this but it is something we are looking into.

### Standard colour fabric / PU wipe clean fabric / standard colours with outlast What are their differences?

Standard colours come in crushed velour fabric.

PU wipe clean is an optional extra type of fabric that is water resistant and wipes clean. Useful in communal settings such as a school or hospital for hygiene reasons.

Outlast is a material which helps to regulate body temperature. It is an optional extra and is sewn into the cover but is only available with the standard crushed velour fabric colours.

All colours are on the brochure.

### Which fabric and colour is the most popular and what would you recommend?

Crushed velour in black is one of the most popular fabric and colour choices. However, for a demo product we would suggest black pu wipe clean so that you can decontaminate the covers quickly and easily after use.

I want to order a P Pod without the polystyrene balls to reduce the size and minimise shipping costs. Is this possible and what do you recommend for us to fill it?

Yes, we can provide you with the SKU for the empty bag and bolster and once the order has arrived with you, these can simply be filled with any expanded polystyrene balls.

### What is the bean capacity for the beanbag bases?

- Small - 0.182 meter cubed
- Medium - 0.25 meter cubed
- Large - 0.375 meter cubed
- X large - 0.4375 meter cubed

### Is the P Pod MDR certified?

Yes. All documentation / certification can be provided upon request.

### Does the mobile base fit through doors?

The mobile base fits through standard UK doors (760mm). The size of door frames may differ from country to country so please refer to size widths below if unsure: (please see user manual for further measurements of mobile bases)

- Small – 580mm wide
- Medium – 680mm wide
- Large - 680mm wide
- X large - 680mm wide

### How long can a client sit in the P Pod for?

The user manual states that the P Pod cannot be used for more than 3 hours at a time. However, the user can stay in it for extended periods if they have a change of position or a break from using the P Pod at least every 3 hours. For example, getting out for personal care or simply a change of position within the P Pod is acceptable.

### What size P Pod goes with which beanbag base

- SMALL: Micro -2.5
- MEDIUM: 3-3.5
- LARGE: 4-5.5
- EXTRA LARGE: 6  
(please note an extension plate is required for the extra large mobile base)

### Can you adjust the height of the foot bolster?

You can adjust the height of the foot bolster from the back as well as the front, please see **video** for how to adjust a foot bolster.

### What are the straps on the back of a P Pod for?

The straps on the beanbag base are for attaching it to the mobile base please see **top 10 things you might not know about a P Pod video** for how to attach a P Pod to the mobile base.

### Why are there standard half sizes for the P Pod?

The half sizes are the tall version of the whole size below. So they are similar in width with increased head height to accommodate taller clients. If your client is currently in a size 4, the next size up would most likely be a 5; if your client is currently in a size 4.5, the next size up is likely to be a 5.5.

### Do the client measurements have to fit the P Pod measurements exactly?

No, we recommend going up a size when using exact measurements for comfort and longevity, for example if your client fits into a size 3 we would recommend they order a size 4. Please note that if you are using the configurator this is already taken into consideration. Another solution for getting the most out of your P Pod and the measurements would be to order a growth liner, this sits on top of the liner, and once the user has outgrown, the growth liner can be removed, and the user can sit back a little further.

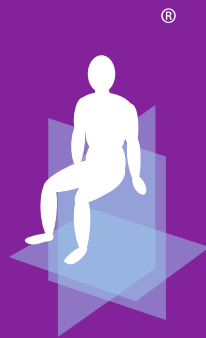
### How do I adjust the P Pod harness?

You can adjust harnesses from the back as well as the front of the P Pod. Please see top 10 things you might not know about a P Pod) video for how to adjust the harness.

### What does the P in P Pod stand for?

Posture.





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